

Postgraduate Medical Council of Western Australia

## This support guide has been collated for WA junior doctors by:

#### **Postgraduate Medical Council of Western Australia**

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For further copies of this document, please visit the PMCWA website.



**DISCLAIMER**: The information contained in this document is for general information only. It is not designed to take the place of professional advice based on individual situations. We urge you to seek assistance from your local doctor or one of the listed support groups.



# **Junior Doctor Health and Well-Being**

It is well known that your intern and Resident Medical Officer years are an intense, challenging and frequently stressful time that will test you both clinically and personally.

If you or a colleague are finding things overwhelming or are experiencing any difficulties in your personal or professional life, help and support is available. The key message is to talk to someone about it and remember that you are not alone.

A good junior doctor is one that knows how and when to ask for help.

## **Need Help?**

Help is available. There are support services both within your hospital and externally to assist anyone who is in need of support or advice.

Talk to someone. When you need help, you just need to ask for it. Talk to your family, friends, colleagues, GP, registrars, supervisors, Directors of Clinical Training, Medical Education Officer – there are many people who you can talk about any difficulties you are experiencing.

#### **GP**

Doctors need doctors. All junior doctors are encouraged to have their own personal GP. A GP will be able to provide you with holistic and objective advice and care. If you do not have a GP, get a recommendation from a friend, family member or colleague. Alternatively you can ask a local pharmacist, search online or contact the Doctors' Health Advisory Service.

## **Doctors' Health Advisory Service**

If you want to talk to someone anonymously the Doctors' Health Advisory Service is an independent, confidential, 24-hour service staffed by experienced doctors for doctors in crisis, or those who are not sure where to go for help. Calls can be made anonymously by the person themselves, a family member, colleague or friend.

Phone: (08) 9231 3098 (available 24/7) Further information available at:

www.adhn.org.au/contact/western-australia

#### **Employee Assistance Program**

A free, professional and completely confidential counselling service is provided for public sector employees, either over the telephone or in person, and is available 24/7. Employees and immediate family members can receive three counselling sessions for any issue where counselling is required. Employers do not find out who accesses this service. <a href="https://healthpoint.hdwa.health.wa.gov.au/workingathealth/staffsupport/Pages/employee-assistance-program.aspx">https://healthpoint.hdwa.health.wa.gov.au/workingathealth/staffsupport/Pages/employee-assistance-program.aspx</a>



Further information is available through:

**Converge International** 

1300 687 327 1300 361 008

<u>www.convergeinternational.com.au</u> <u>www.optum.com.au</u>

The WA Country Health Service Employee Assistance Program providers vary by region and information is available on the WACHS Intranet Page:

http://wachs.hdwa.health.wa.gov.au/index.php?id=10785

#### **Chaplain/Pastoral Services**

Most hospitals offer a confidential chaplain service to staff as well as patients.

### **Postgraduate Medical Education Units**

The Medical Education Unit at your hospital is always available to provide support and discuss any personal or professional concerns or issues.

**Fiona Stanley Hospital** 

Chaplain, Pastoral Services Via the help desk:

6152 2222

Onsite from 8:00am – 4:00pm and there is an oncall chaplain service after hours. Located on the ground floor - main hospital concourse, corridor left of Stanley Flowers, under the doctor's common

**Optum** 

room.

Director of Medical Education Dr Greg Sweetman

greg.sweetman@health.wa.gov.au; 6152 3634

Medical Education Officers Ms Zoe Moran (Coordinator), Ms Erin Furness, Ms

Kylie Reed, Mr Jonathan Oldham

fsh.meu@health.wa.gov.au

**King Edward Memorial Hospital** 

Chaplain, Pastoral Services 9340 8256

24 hour on-call service. A Block, Level 1.

Director Postgraduate Medical

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Education <u>kemh.postgrad@health.wa.gov.au;</u> 9340 1388

Dr Louise Farrell

Medical Education Officer Mr Nick Bennett

Nicholas.Bennett@health.wa.gov.au; 6458 1388



**Perth Children's Hospital** 

Chaplain, Pastoral Services 9340 8670

After Hours: 9340 8222

Located in the Multi Faith Centre. 24 hour on-call

service.

Director Postgraduate Medical

Education

Dr Fiona Frazer

PGME@health.wa.gov.au; 9340 7060

Director Clinical Training Dr Sarah Cherian

PGME@health.wa.gov.au; 9340 8222

Medical Education Officer Mr Robert Evans

PGME@health.wa.gov.au; 9340 7099

**Royal Perth Hospital** 

Chaplain, Pastoral Services

9224 2482

24 hour on-call service. Level 4, N Block, Colonial

House, Wellington Street Campus.

Muslim Prayer Room: 9:00am to 5:00pm. Ground

Floor, Ainslie House.

JMO Wellbeing Officer

Dr Rich Read

9224 2342, 0416 228 326

**Director Postgraduate Medical** 

Education

Dr Lucy Kilshaw

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Medical Education Officer Ms Marija Vlahov (Coordinator)

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Ms Erin Grasso

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Ms Stephanie Ho

Stephanie.Ho@health.wa.gov.au; 9224 7078

Ms Caroline Bentley

Caroline.Bentley@health.wa.gov.au; 9224 7078



**Sir Charles Gairdner Hospital** 

Chaplain, Pastoral Services 9346 3425

24 hour on-call service. Ground Floor, E Block

(Gairdner & Verdun Entrance).

Muslim Prayer Hall: First Floor, E Block next to the

library.

Director Postgraduate Medical

Education

Dr Hadley Markus

SCGH.PostGradMedicalEducation@health.wa.gov.au

9346 3330

Medical Education Officer Ms Trish Li

trish.li@health.wa.gov.au; 6457 7969

**WA Country Health Services – General Enquiries** 

Chaplain, Pastoral Services Chaplain and Pastoral Services are coordinated at

the hospital level. Contact your Medical Education

Unit for additional details.

Director of Medical Education Dr David Oldham

meu@health.wa.gov.au; 6553 0856

Medical Education Officer Ms Suzi Wood

Suzanne.wood2@health.wa.wa.gov.au; 6553 0884

Ms Joanne Scammell

joanne.scammell@health.wa.gov.au; 6553 0925

Ms Helen Butterfield

Helen.Butterfield@health.wa.gov.au; 6553 0884

Ms Vicki Daily (CRP)

vicki.daily@health.wa.gov.au; 6553 0940

WA Country Health Services – Great Southern, Albany Health Campus

Director Clinical Training Dr Peter Kendall

Medical Education Officer Ms Dale Broderick

dale.broderick@health.wa.gov.au; 9892 2252



WA Country Health Services – Kimberley – Broome Health Campus

Director Clinical Training Dr David Forster

david.forster@health.wa.gov.au; 9194 2222

Medical Education Officer Ms Trenna Wadge

trenna.wadge@health.wa.gov.au; 9194 2880

WA Country Health Services – South West – Bunbury Hospital at South West Health

Campus

Director Clinical Training Dr Perry (James) Travers

Medical Education Officer Ms Judi Gibbs

judi.gibbs@health.wa.gov.au; 9722 1490

WA Country Health Services – Goldfields Region – Kalgoorlie Health Campus

frances.werner@health.wa.gov.au; 9080 5888

Medical Education Officer Ms Leanne Blazely

leanne.blazely@health.wa.gov.au; 9080 5870

WA Country Health Services – Midwest – Geraldton Hospital

Director Clinical Training Dr Jaclyn Chin

jaclyn.chin@health.wa.gov.au; 9956 2222

Medical Education Officer Ms Joanne Blayney

joanne.blayney@health.wa.gov.au; 9956 8739

WA Country Health Services – Pilbara – Hedland Health Campus

Director Clinical Training Dr Vafa Naderi

vafa.naderi@health.wa.gov.au; 9174 1000

Medical Education Officer Ms Crystel Coffey

crystal.coffey@health.wa.gov.au; 9174 1047

If your hospital is not listed above, please visit the PMCWA website for MEO contact details: ww2.health.wa.gov.au/About-us/Postgraduate-Medical-Council/Education-and-Training/Medical-Education-Officers or contact PMCWA for the contact details of your Postgraduate Medical Education Unit.



# **Further Information**

There are a vast range of support and resources available online for any challenges you may be experiencing.

be experiencing.	Combont	Data!!a	
Organisation	Contact	Details	
Junior Doctor Health/Help			
Australian Medical	(08) 9273 3000	Resources, tools and information on doctors'	
Association Doctors'	https://ama.com.au/resources/doc	health and wellbeing.	
Health	tors-health		
Doctors' Health	(08) 9321 3098 (available 24/7)	An independent, confidential, 24-hour service	
Advisory Service	www.adhn.org.au/contact/western	staffed by experienced doctors for doctors in	
	<u>-australia</u>	crisis or not sure where to go for help. Calls can	
	, ,	be anonymous and made by the person	
	www.dhas.org.au/resources/resou	themselves, a family member, colleague or	
	rces-for-junior-medical-	friend.	
	officers.html		
	1 //	T. (1	
	http://www.dhaswa.com.au/drs-	The 'doctors for doctors list' – a list of doctors	
	for-drs/	who have expressed an interest in doctors'	
		health – and willing to see a doctor (and	
Hankhand Mallhain		medical student) patients as a priority.	
Health and Wellbeing	www.jmohealth.org.au	Website targeting junior doctors and the issues	
of Junior Doctors		that can lead to mental health problems, with self-assessment tools and advice.	
Manutal Haaltha HDCFN	T 1151 D	seir-assessment tools and advice.	
Mental Health – URGEN			
Emergency Services	000	In an emergency.	
Lifeline	13 11 14 (available 24/7)	Crisis support with a key focus on suicide	
	www.lifeline.org.au	prevention.	
Mens Line Australia	1300 78 99 78 (available 24/7)	Supports men who are dealing with family,	
0 1 1 1 0 11 0 1	www.mensline.org.au	relationship and well-being difficulties.	
Suicide Call Back	1300 659 467 (available 24/7)	Free nationwide telephone and online	
Service	http://suicidecallbackservice.org.a	counselling for anyone affected by suicide, or	
0.0   11   4     20/-	<u>u</u>	suicidal thoughts.	
Mental Health and Wel			
Beyondblue	1300 224 636 (available 24/7)	Information on depression, anxiety and how to	
8.61 11 111	www.beyondblue.org.au	help yourself, or a friend in need.	
Mindhealthconnect	www.mindhealthconnect.org.au	Mental health and well-being information,	
NAIIC	1000 614 424	support and services.	
MindSpot Clinic	1800 614 434	Online and telephone clinic providing	
	http://mindspot.org.au	assessment and treatment for adults with	
Mood Curings	unuu maadsuings nat su	anxiety and depression.	
Mood Swings	www.moodswings.net.au	An online self-help program for bipolar disorder.	
Daubad	unun raubad ara au		
R-cubed	www.rcubed.org.au	Strategies for JMOs to build resilience.	
Eating Disorders and Bo		Puttorfly's ED HODE is Australia's national	
Butterfly Foundation	1800 334 673	Butterfly's ED HOPE is Australia's national	
	(weekdays 8am – 9pm AEST) http://thebutterflyfoundation.org.a	eating disorders support service providing phone, email and web counselling as well as a	
Combling	<u>u</u>	range of online resources.	
Gambling			
Gambling Help Online	1800 858 858 (available 24/7)	Counselling, information and support online	
	http://gamblinghelponline.org.au	(email and live chat) and by phone for people	
		experiencing gambling issues.	



<b>Relationships and Assau</b>	lt	
1800 Respect	1800 737 732 (available 24/7)	National sexual assault, domestic family
	www.1800respect.org.au	violence counselling service.
Blue Knot Foundation	1300 657 380	A service to adult survivors of childhood
	www.blueknot.org.au	abuse, their friends and family and the health
		care professionals who support them.
Relationships Australia	1300 364 277	Support groups and counselling on
	www.relationships.com.au	relationships, and for abusive and abused
		partners.
Safe Relationships	1800 65 64 63 (available 24/7)	Provides men and women in same sex
Project	www.anothercloset.com.au	relationships with support, advocacy, referral
		and information.
White Ribbon	www.whiteribbon.org.au	Male led campaign to end violence against
	Women's Domestic Violence	women.
	Helpline: 1800 007 339 or	
	(08) 9223 1188	
	• Crisis Care: 1800 199 008 or	
	(08) 9233 1111	
	Sexual Assault Res. Centre:	
	1800 199 888 or	
	(08) 9340 1828	
	• Men's Helpline: 1800 000 599	
	or (08) 9223 1199	
Sexuality and Gender		
Freedom Centre	(08) 9228 0354	Provides peer support services, information,
	www.freedom.org.au	referrals and a safe social place for young
		people (under 26) who are LGBTI.
<b>Gender Centre</b>	(02) 9519 7599	Gender Centre provides services which
	www.gendercentre.org.au	enhance the ability of transgender people to
		make informed choices.
Living Proud	1800 184 527	LGBTI Community services of WA.
	www.livingproud.org.au	
National LGBTI	(02) 8568 1123	Health-related programs, services and
	http://lgbtihealth.org.au	research focused on LGBTI and other
		sexuality and gender diverse people.
Substance Abuse		
Alcoholics Anonymous	1300 222 222 (available 24/7)	Program for recovery from alcohol abuse.
	www.aa.org.au	
Alcohol and Drug Info	(08) 9442 5000 (available 24/7)	Confidential, non-judgemental 24/7 helpline
Service	www.dao.health.wa.gov.au	for people seeking assistance with alcohol or
		other drug use.
Counselling Online	1800 198 024 – regional	Confidential counselling and referral line for
	(08) 9442 5000 – metropolitan	people using alcohol and other drugs.
	(available 24/7)	
	www.counsellingonline.org.au	
Narcotics Anonymous		Program for recovery from drug abuse.

